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## UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

October 7, 2004

YOUNG & THOMPSON  
745 SOUTH 23RD STREET  
2ND FLOOR  
ARLINGTON, VA 22202  
US

Dear Sir/Madam,

Your refund request for 10764581 in the amount of \$190.00 has been denied .

customer had multiple claims and the fee was needed.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-3642